**What is the Federal Indian Day School settlement?**

This settlement seeks recognition of and justice for the harms inflicted on former students who attended a Federal Indian Day School or Federal Day School. Many Indigenous people attended Day Schools run by the Federal Government where they experienced harm and abuse. These individuals may be eligible to claim compensation from the Federal Government.

**Who is eligible for this settlement?**

To be eligible for compensation, a person must have attended one of the identified Day Schools listed on the List of Federal Day Schools (Schedule K). You can find the list of schools at [www.indiandayschools.com](http://www.indiandayschools.com)

Additionally, the representative of the estate (executor, administrator, or trustee) can apply for compensation on behalf of an individual who passed away on or after July 31, 2007.

**What does the settlement include in terms of compensation?**

The settlement includes compensation for eligible people ranging from $10,000 to $200,000 based on the harm they experienced. The settlement also includes the creation of a Legacy Fund of $200 million to support commemoration projects, health and wellness projects, and language and culture initiatives. To be eligible for compensation, a person must have attended one of the identified Day Schools listed on Schedule K. More information about the Claims Process and Schedule K can be found on the website at [www.indiandayschools.com](http://www.indiandayschools.com/)

**What is the process for submitting a Claim?**

In order to apply for compensation, you are required to complete and file a Claim Form, even if you have already registered with Gowling WLG through the Class Registration. Once you’ve completed your Claim Form, you can submit it to the Claims Administrator (Deloitte) who will then send you a letter to let you know the next steps in the process.

Class Counsel (Gowling WLG) is here to provide free legal support and help you fill out your Claims Forms. You can contact them at 1-844-539-3815 or email [dayschools@gowlingwlg.com](mailto:dayschools@gowlingwlg.com) to access this service at no charge to you.

You can also find instructional videos at [www.indiandayschools.com/en/resources/](http://www.indiandayschools.com/en/resources/) on how to fill out your Claim Form as well as the claims process for Level 1, Level 2-5, and Reconsideration decisions.

**What documents do I need with my Claim Form?**

When submitting your Claim Form, you should provide evidence of attendance at an eligible school, including school records that you or a family member may already have, such as report cards, class photographs, or letters from teachers or the principal. Institutional records, such as class lists, or administrative documents are not required.

Don’t worry, if you can't find or access any records, you can still apply. You’ll just need to provide a Sworn Declaration (this is Part 6 of the Claims Form). Please check our FAQ page for additional information at [www.indiandayschools.com/en/faq](http://www.indiandayschools.com/en/faq). Class Counsel can support you in this task at no charge to you. You can contact them at 1-844-539-3815 or email [dayschools@gowlingwlg.com](mailto:dayschools@gowlingwlg.com).

**What supports are available for Claimants?**

Class Counsel is committed to supporting Class Members through the Claims Process. People can receive free legal support and help filling out their Claims Forms by calling the Gowling WLG call center at 1-844-539-3815 or email [dayschools@gowlingwlg.com](mailto:dayschools@gowlingwlg.com).

Further, Class Counsel is hosting online Claims Assistance Webinars via Zoom that provide virtual legal support for communities. Webinars are offered in both English and French and discuss how to complete a claim for both direct Claimants as well as estate claims on behalf of deceased loved ones. This virtual support will continue to the deadline, ensuring uninterrupted service throughout Covid-19. Dates and times for these webinars can be found online at [www.indiandayschools.com/en/contact/presentations/](http://www.indiandayschools.com/en/contact/presentations/)

Further, in partnership with Class Counsel, the [Argyle Community Support Program](https://indiandayschools.com/en/community-support-program/) is offering free, one-on-one trauma-informed support completing claim forms in a number of communities across Canada. Support includes filling a claim form, checking the status of a Claim Form, submitting missing information and applying for an estate claim. Cultural and mental health supports are available to all who participate. To learn more about this program and support sessions available in specific communities, please visit: <https://indiandayschools.com/en/community-support-program>.

Mental health counselling and crisis support is available to Class Members 24 hours a day, 7 days a week through Hope for Wellness Hotline. Contact Hope for Wellness at 1-855-242-3310 or through their online chat at [www.hopeforwellness.ca](http://www.hopeforwellness.ca/). Counselling is available in English, French, Cree, Ojibway and Inuktitut, on request.

**How do I apply on behalf of a deceased family member?**

While family members are not eligible to receive direct compensation, the Estate of a late Class Member who passed on or after July 31, 2007, can make a claim on behalf of a deceased loved one. If the deceased has no will or executor, then a representative will need to be appointed. This process will depend on whether the deceased ordinarily resided on reserve or not. You can find details about this process online at [www.indiandayschools.com/en/faq](http://www.indiandayschools.com/en/faq)

Additionally, if you have any questions or require further information, please call Class Counsel at1(844) 539-3815 or email [dayschools@gowlingwlg.com](mailto:dayschools@gowlingwlg.com)

**How long does the process take?**

The timeline for compensation varies on a case-by-case basis. It was created by the Claims Administrator (Deloitte) to ensure we can effectively evaluate and compensate all applications with the level of detail required for such a sensitive process. We recognize this is a very challenging time for individuals and continue to work so that we can distribute compensation as fast as possible.

**How long do I have to submit a claim?**

You have until July 13, 2022, to submit a claim. By getting started now, you can take your time and get all the help available to you.​

An extension is also available upon request.

**If am unable to submit my claim form by the Claims Deadline (July 13, 2022), what do I need to provide in order to receive a deadline extension?**

If you are unable to submit your Claim Form by July 13, 2022, and you would still like to apply for compensation, you can complete a Request for Deadline Extension Form in order to be considered for a deadline extension.  The Request for Deadline Extension Form must be submitted directly to the Claims Administrator after July 13, 2022, and no later than January 13, 2023 (the Deadline Extension Period).

The Form will be made available by July 13, 2022. On this Form, you will be required to select the reason(s) for the request and to provide a written explanation of the exceptional circumstances you experienced that led to the Claims Deadline not being met.

**Who decides whether I receive a deadline extension?**

The Claims Administrator will review your submission determine whether you request is approved based on the terms of the Settlement Agreement.  As part of this process, the Claims Administrator may consult with the Exception Committee.

Please know that there is no guarantee that the Claims Administrator will accept a Request for Deadline Extension.

Further, the Claims Administrator is not able to accept a Request for Deadline Extension Form received after the Deadline Extension Period (January 13, 2023).

**When can I expect to receive compensation?**

The Claims Administrator has already started to issue payments to Claimants whose Claim Forms have been reviewed and approved. Please note that Claims are processed on a rolling basis. In other words, Claims will be reviewed as they are received. Eligible Claimants do not have to wait until July 13, 2022, to receive compensation.

Approximate timelines are:

* After six weeks from the time Claimants submit their Claim Form, they are able to call the Claims Administrator at [1-888-221-2898](tel:18882212898). to confirm that their Claim Form has been received.
* It can take up to six (6) months for the Claims Administrator to review and approve a complete and eligible Level 1 Claim Form, from the day they receive it. Eligible Claimants will receive a payment letter from the Claims Administrator to confirm a claim has been approved.
* For Level 2-5 Claims are reviewed both by the Claims Administrator and the Government of Canada. You will be notified when your claim has been sent to Canada for review. Please note that the Claims Administrator considers the complexity of each individual experience, therefore in some cases claims for Level 2-5 may take up to twelve (12) months for the review process to be complete.

If you any questions about the status of your submitted Claim Form, you can reach the Claims Administrator (Deloitte) by calling the Claims Help Line at [1-888-221-2898](tel:18882212898).